

**FOR IMMEDIATE RELEASE**

## **Tornado and violent winds IBC INFORMS POLICYHOLDERS**

Montreal, September 22, 2018 - Insurance Bureau of Canada (IBC) wishes to inform residents of Gatineau and neighbouring communities affected by the tornado and violent winds that the majority of home and auto insurance policies cover material damage caused by this kind of natural disaster.

“Given the diverse choices made by policyholders for home insurance, we advise them to contact their insurer to report the damage suffered and to check what is covered under their insurance policy”, stated Line Crevier, Supervisor, Technical Affairs at IBC.

In auto insurance, wind damage is covered if the policyholder has All Perils, All Perils other than Collision or Upset, or Specified Perils coverage.

If the home presents no danger that could compromise the safety of the homeowners, policyholders can then take certain measures to protect their belongings, and thus avoid further damage.

“If you do suffer a loss, it is important to take steps to prevent further damage. We also advise victims to keep all invoices or vouchers for expenses incurred as a result of the loss, and to take photos or a video of the damaged property,” added Ms. Crevier.

Additional expenses that policyholders incur for lodging and food if they are evacuated, or if their homes become uninhabitable, are also covered under home insurance policies. This is why it is important to keep receipts for expenses incurred in this regard.

In addition, IBC’s Insurance Information Centre will be open on Sunday, September 23, from 10 a.m. to 3 p.m., to answer victims’ questions. They should contact 1-877-288-4321 or 514-288-4321. Relevant information is also available on [infoinsurance.ca](http://infoinsurance.ca).

### **About IBC**

Insurance Bureau of Canada, which groups the majority Canada’s P&C insurers, offers various services to consumers in order to inform and assist them when purchasing car or home insurance, or making a claim. For all other information, we invite you to contact our Insurance Information Centre at 1-877-288-4321, or visit our web site at [infoinsurance.ca](http://infoinsurance.ca).

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### **Information (journalists only):**

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